



YAMAHA MOTOR CORPORATION, U.S.A., U.S. Marine Business Unit  
1270 Chastain Road, Kennesaw, GA 30144 • 866-894-1626

04 08, 2020

Dear Yamaha Outboard Owner:

Thank you for purchasing a Yamaha **F115B/LF115B** outboard motor.

Yamaha Motor Corporation, U.S.A. has identified a possible issue with heavy shifting on affected F115B and LF115B outboards. Our records indicate that you may own an affected motor(s).

**The reason for this communication:**

In affected outboard motors, the engine(s) may exhibit a heavy shift feeling when being shifted into neutral after the engine speed has been higher than idle for a certain period while decelerating. Therefore, using the outboard, users may experience harder shifting during specific operation. You can continue to use your outboard(s) until the next specified maintenance interval before addressing this.

**What Yamaha and your dealer will do:**

To correct this issue, your authorized Yamaha Outboard dealer will check the Unit Status of your motor using the serial number to confirm if you have an affected unit. Your authorized dealer will install updated software that is now available to provide proper ISC operation. The service takes about 0.5 hours but be aware that your Yamaha dealer may need to keep your outboard longer depending upon their current service schedule. **There will be no charge to you for this procedure.**

**What you should do now:**

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your outboard to complete this service. Remember to have this notice readily available when you take in your outboard motor.

If you are unable to return to the Yamaha dealer who sold you the outboard, this service will be performed by any authorized Yamaha Outboard dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha website at [yamahaoutboards.com](http://yamahaoutboards.com).

**If you need help:**

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please call 1-866-894-1626 or write to:

Yamaha Motor Corporation, U.S.A.  
Outboard Customer Relations Department  
1270 Chastain Road  
Kennesaw, GA 30144

**If you no longer own this Yamaha:**

If you have sold your Yamaha outboard motor to another party, please call us toll free at 1-866-894-1626 with the name and address of the new owner, along with the motor's serial number.

Thank you for your attention to this – our ongoing goal is your complete satisfaction with your Yamaha outboard.

Sincerely,  
Yamaha Marine Service  
Yamaha Motor Corporation, U.S.A.